



2017 Council Elections - Important Update

As you may be aware, the voting website for PEO's 2017 Council Elections was closed twice on Tuesday as we investigated issues related to the distribution of voting credentials by our official elections agent, Everyone Counts.

The following is a summary of events and the steps that have been taken to address the issues.

On Tuesday morning, PEO learned that incorrect voting credentials were sent to the approximately 60,000 licence holders who had yet to vote. When staff learned of this error, the voting website was temporarily shut down. Unfortunately, 105 licence holders voted using incorrect credentials prior the website's closure. These licence holders were notified today by our official elections agent that their vote has been deemed invalid and they should resubmit their vote using the valid credentials sent to them on Tuesday evening.

To resolve the issue of sending incorrect credentials, a subsequent email was sent by our official elections agent Tuesday evening containing new, valid credentials. The voting website was then re-activated. Unfortunately, new credentials were sent to the approximately 10,000 licence holders who had already cast a vote, in addition to those who had not yet voted. The new credentials were only intended to be sent to licence holders who had yet to vote. As a result of this error, the voting website was shut down again to prevent licence holders who had already voted from doing so again.

Prior to the website's second closure, 154 licence holders voted using the new credentials, including 69 who voted for a second time. Our elections agent has contacted these individuals to advise them that only their original vote will be counted in the elections. Their second vote has been deemed invalid. The remaining 85 votes cast during this time were by licence holders who had yet to vote and, as such, their vote is valid and will be counted.

For licence holders who have voted, your vote remains securely intact and will be decrypted and counted in the final results of the election. No further action on your part is required.

The voting website is once again active. If you have not voted and wish to do so, you may proceed using the credentials provided to you on Tuesday evening. If you are unsure about your voting credentials or need assistance voting either online or by telephone, please contact the Everyone Counts help desk at 1-888-492-4763. Representatives are

available to help 24 hours a day for the remainder of the voting period.

PEO is currently considering extending the voting period to make-up for the voting website closures. An update on this decision will be provided as soon as it's available.

PEO is also arranging for a comprehensive and independent audit of the 2017 Council Elections to be undertaken immediately after voting closes to ensure that the integrity of the process has been maintained. The elections results will not be released until we have received this assurance.

We apologize for any inconvenience this situation may have caused and we thank you, again, for your patience.