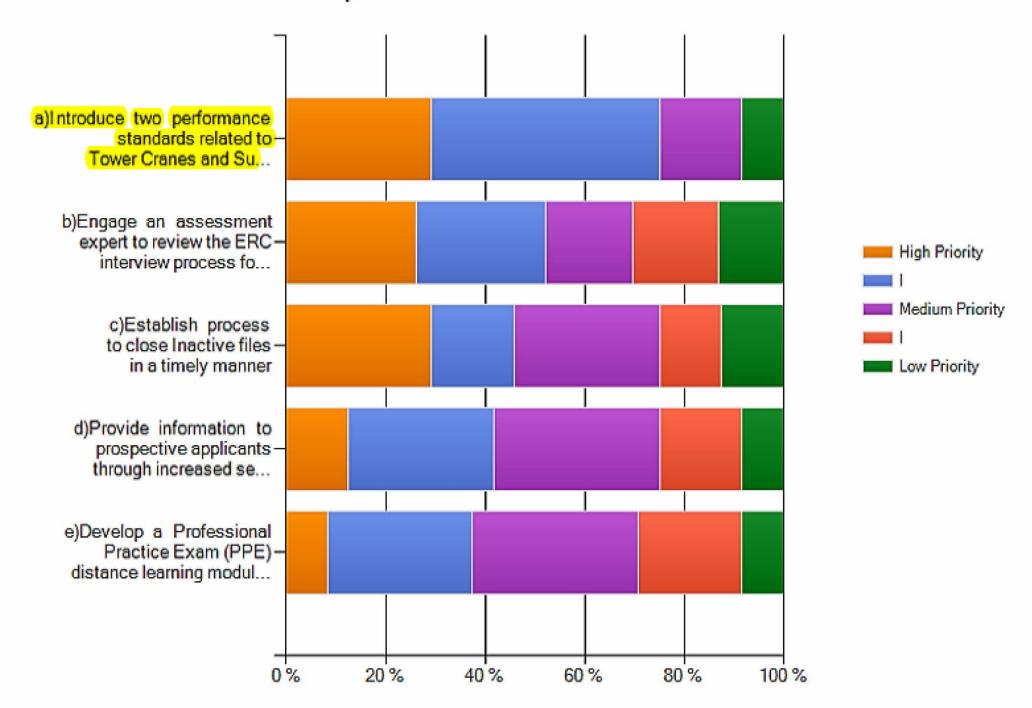
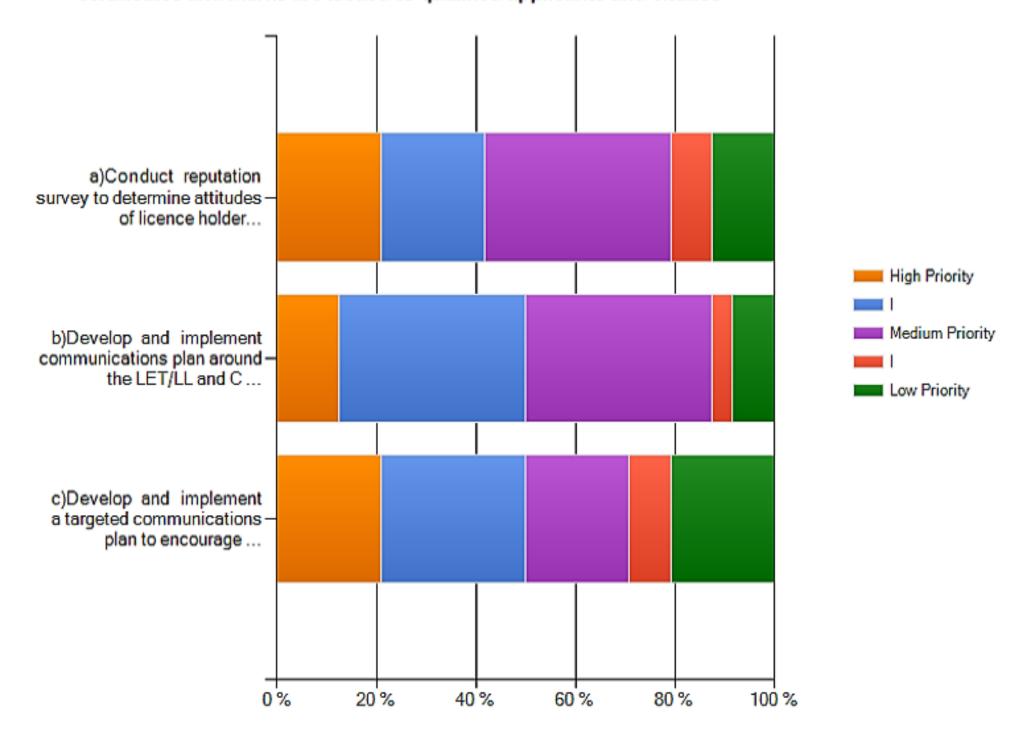
C-497-3.1 Appendix C - UPDATED

#### **Strategic Plan Prioritization Survey**

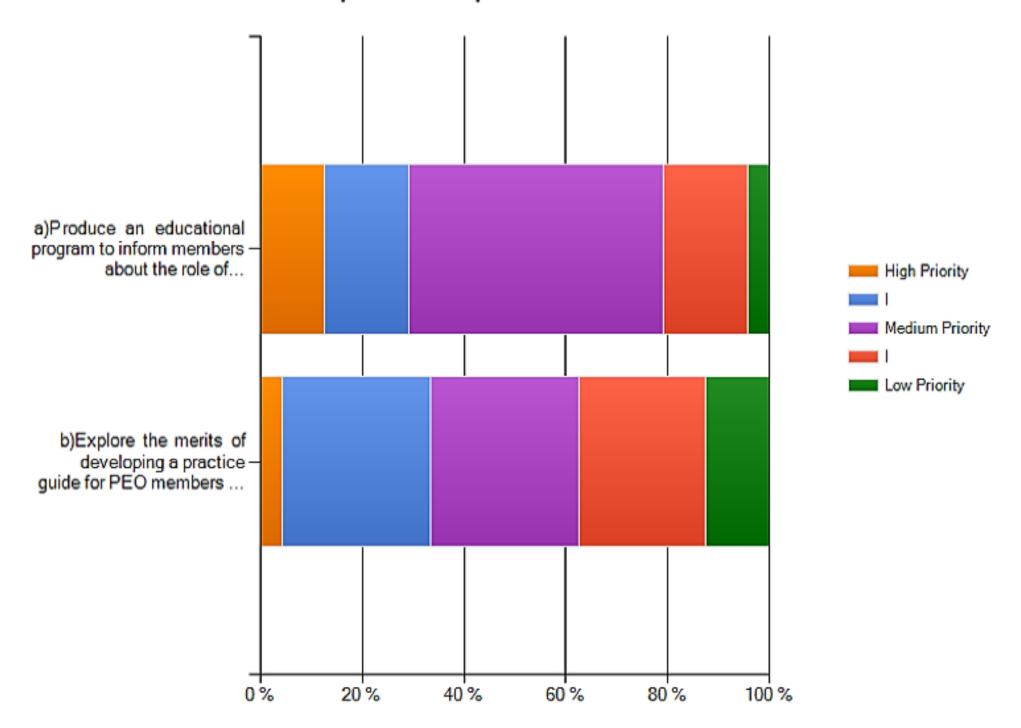
# A1.Public interest is enhanced through ensuring qualified applicants are licensed to practise professional engineering and that practitioners are competent and ethical



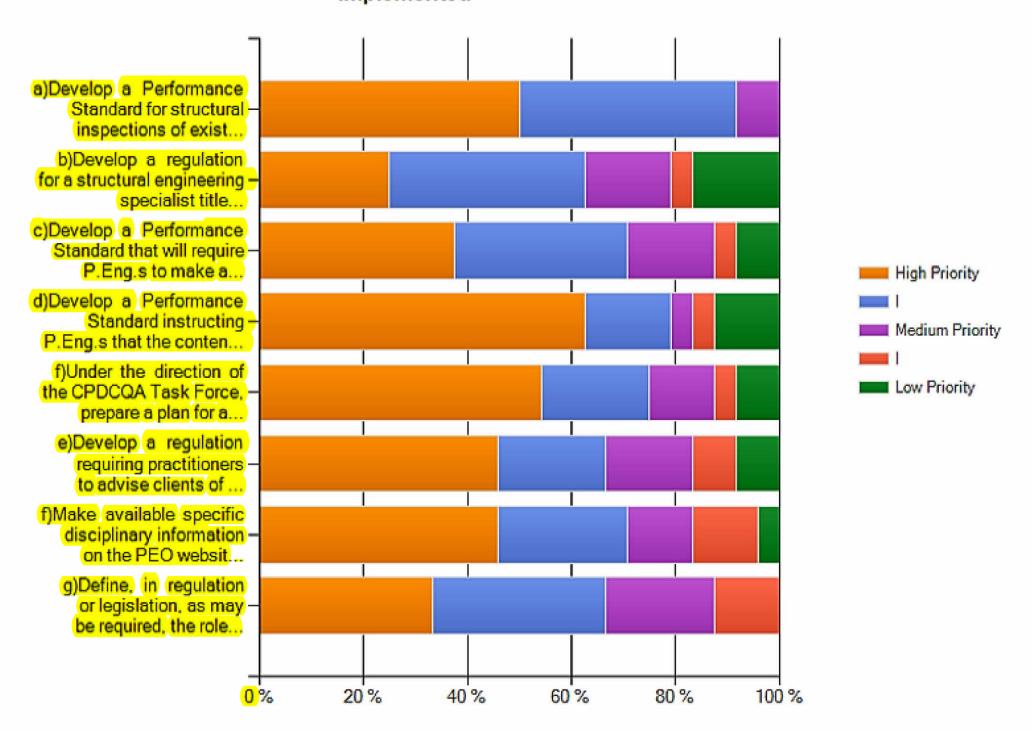
A2. Public recognition is increased through ensuring that titles, designations, certificates and marks are issued to qualified applicants and entities



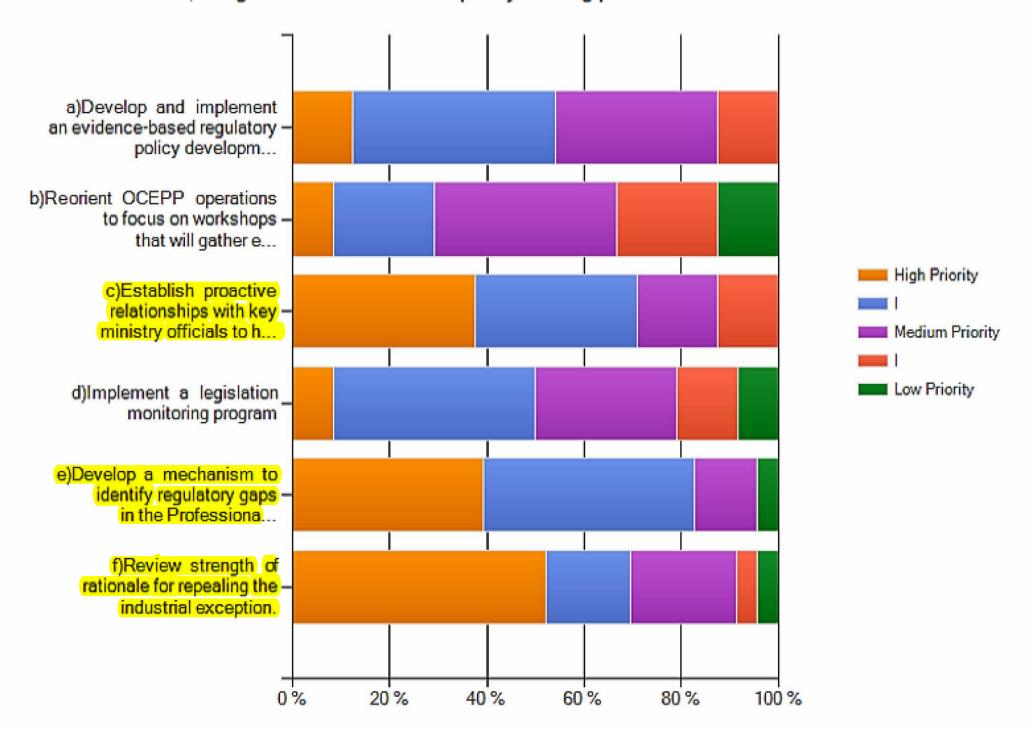
# A3.Members regard PEO as their trusted advisor and advocate in matters of professional practice



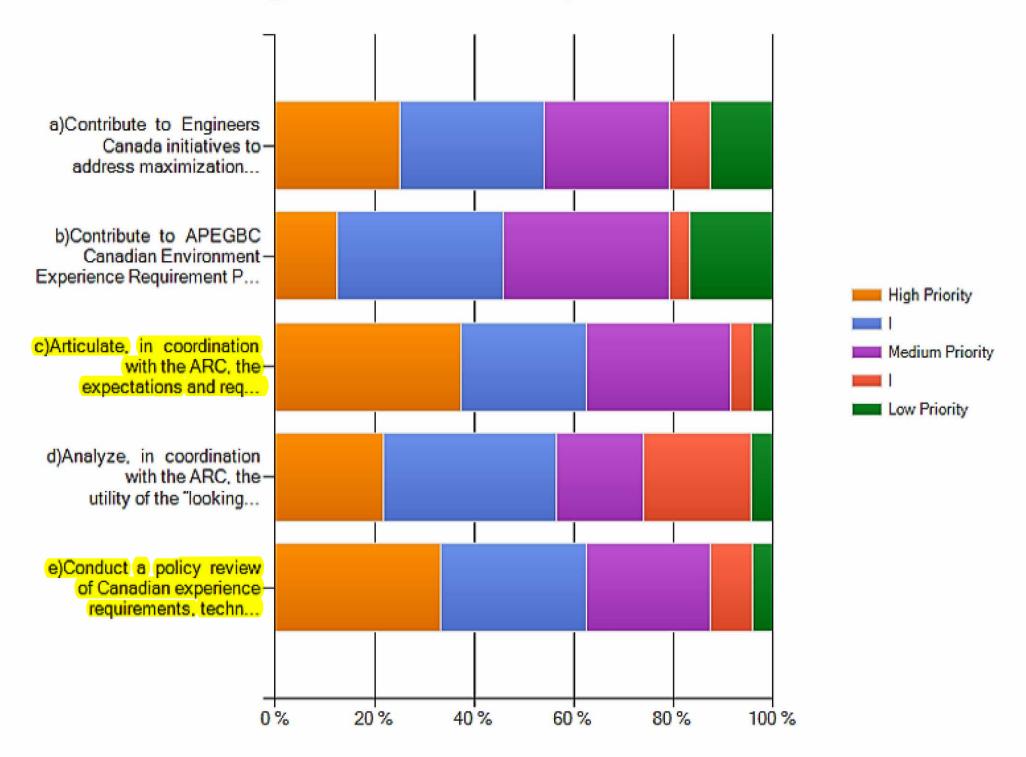
### B1.Elliot Lake Commission of Inquiry recommendations are earnestly implemented



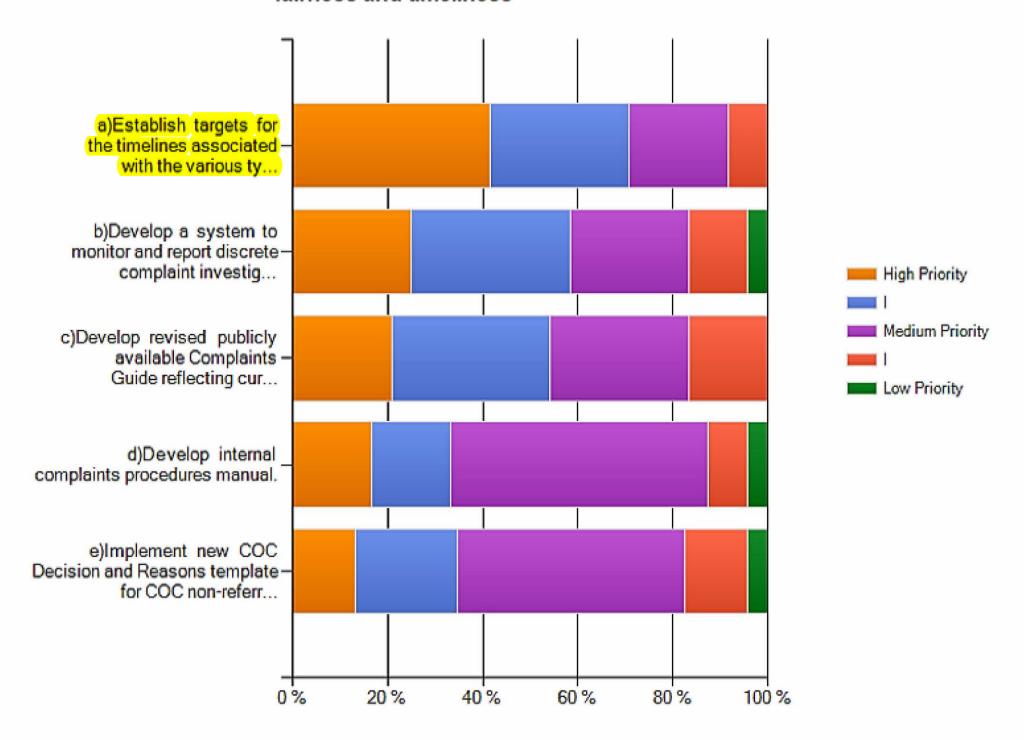
B2.Regulations, standards and guidelines are produced through an evidencebased, integrated and streamlined policy-making process



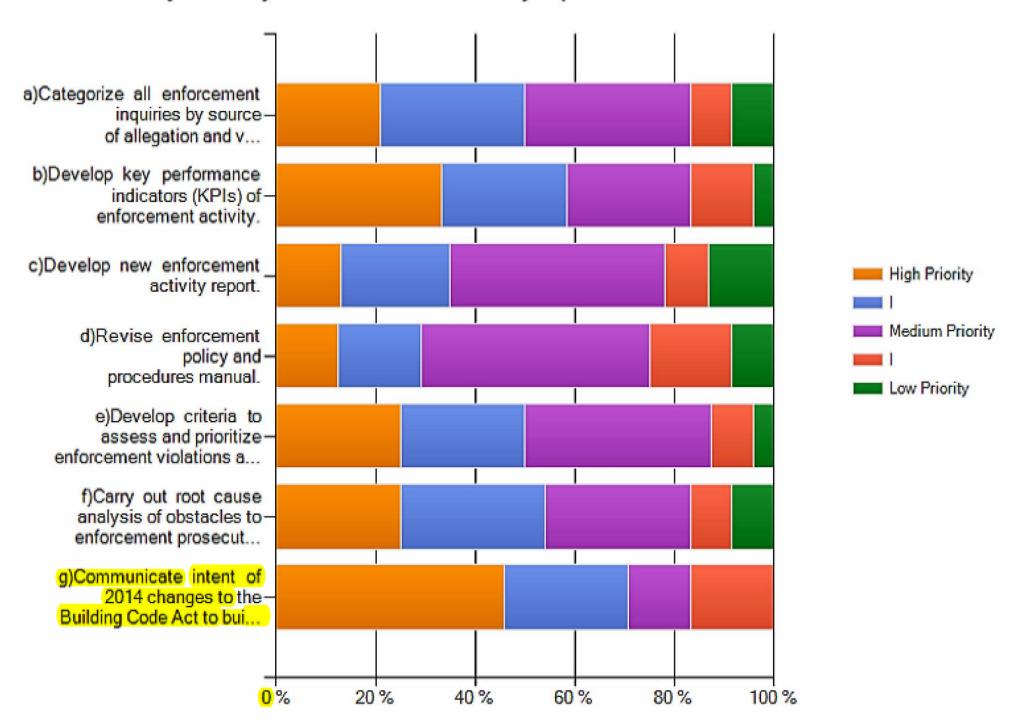
#### B3.Licensing is based on levels of competence



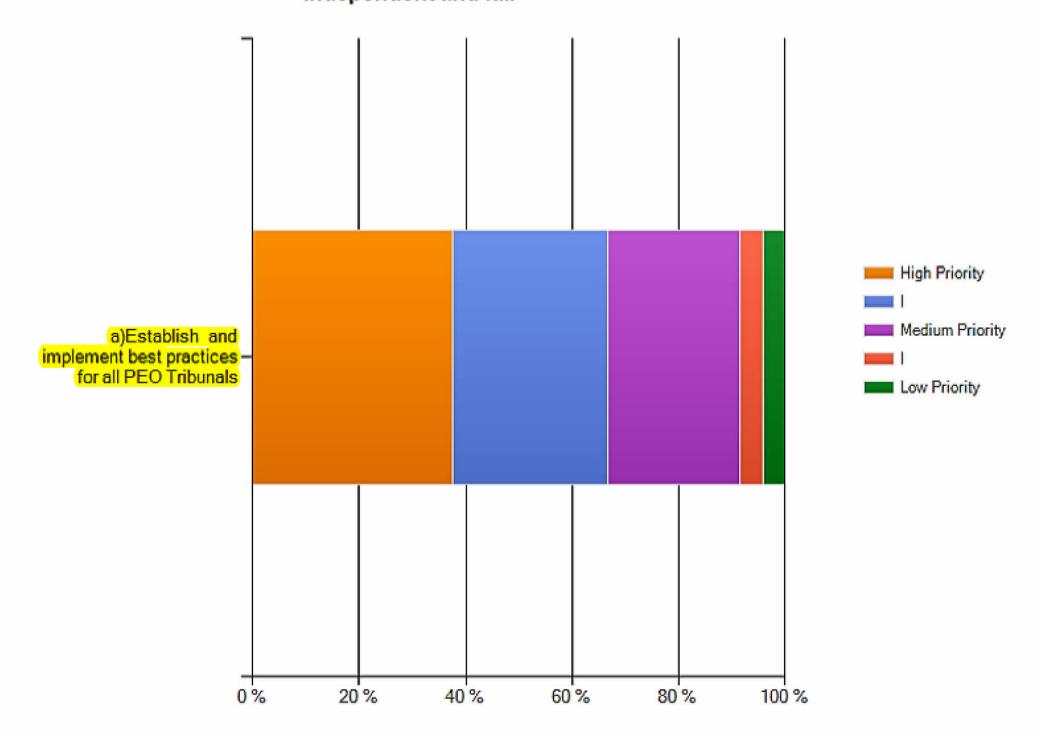
### B4. The complaints process is optimized, balancing transparency, fairness and timeliness



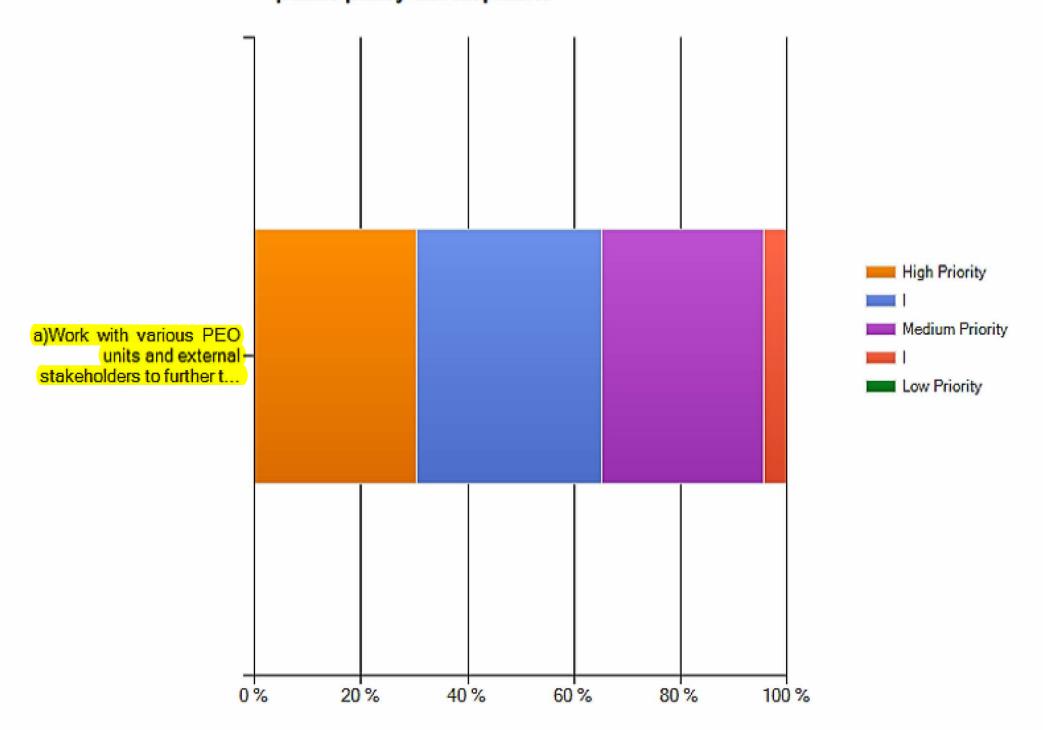
### B5.The practice and title-provisions of the Professional Engineers Act are judiciously enforced and continuously improved



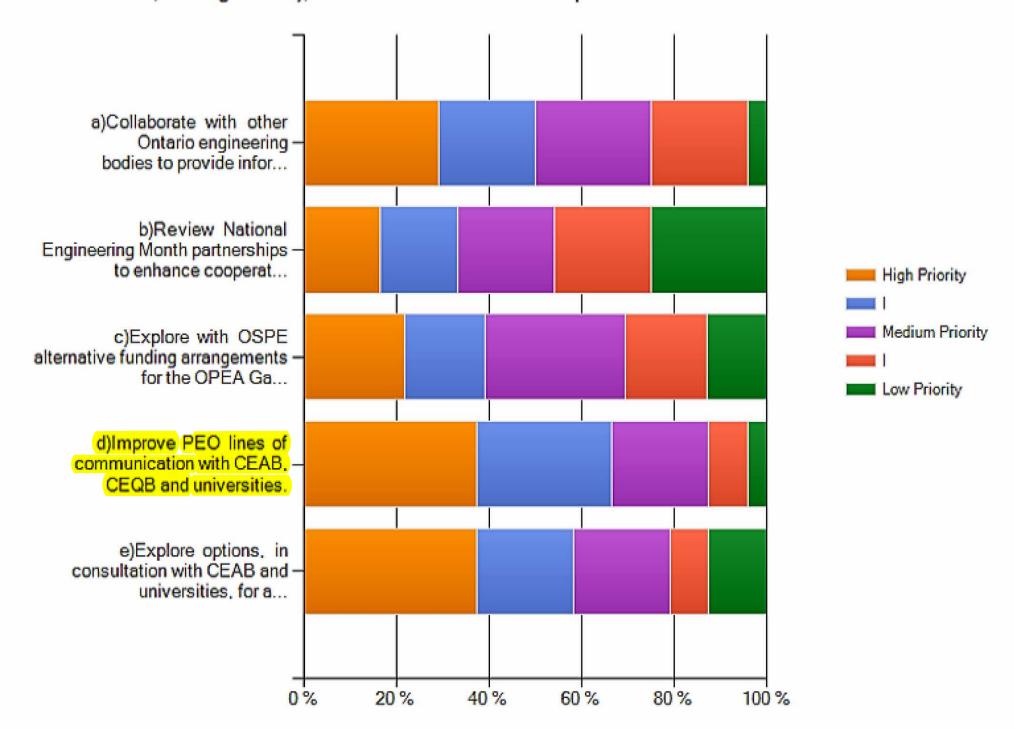
B6.Tribunals employ best practices in all operations and are seen to be independent and fair



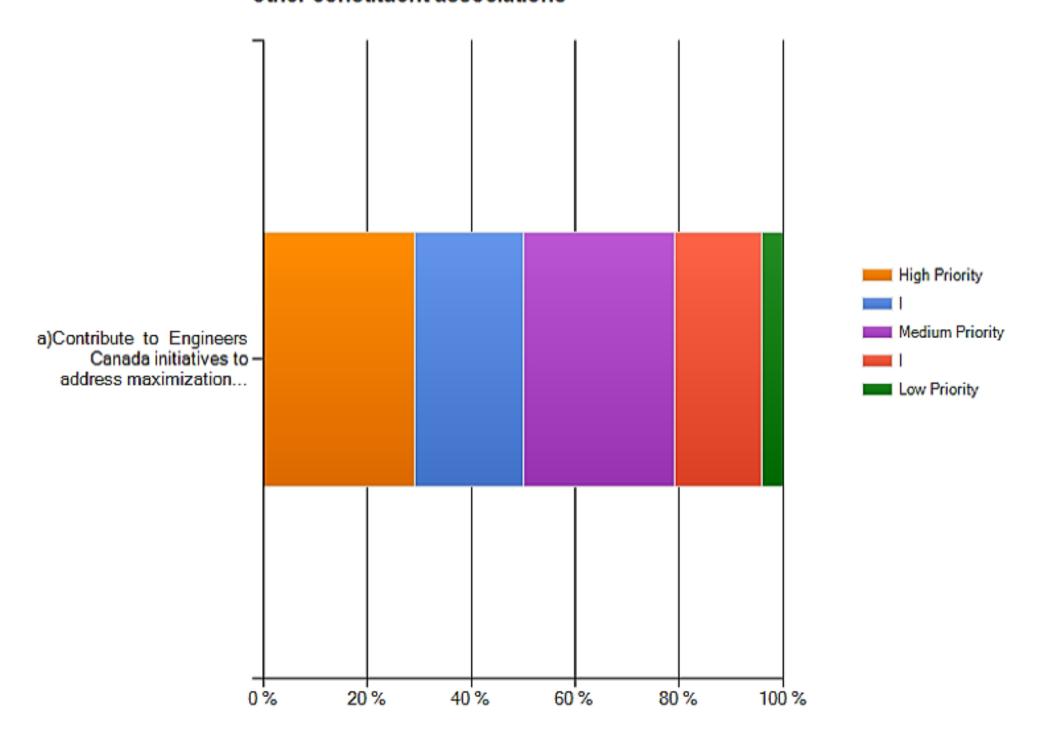
C1. Engage key regulatory ministries and industry in engineering public policy development



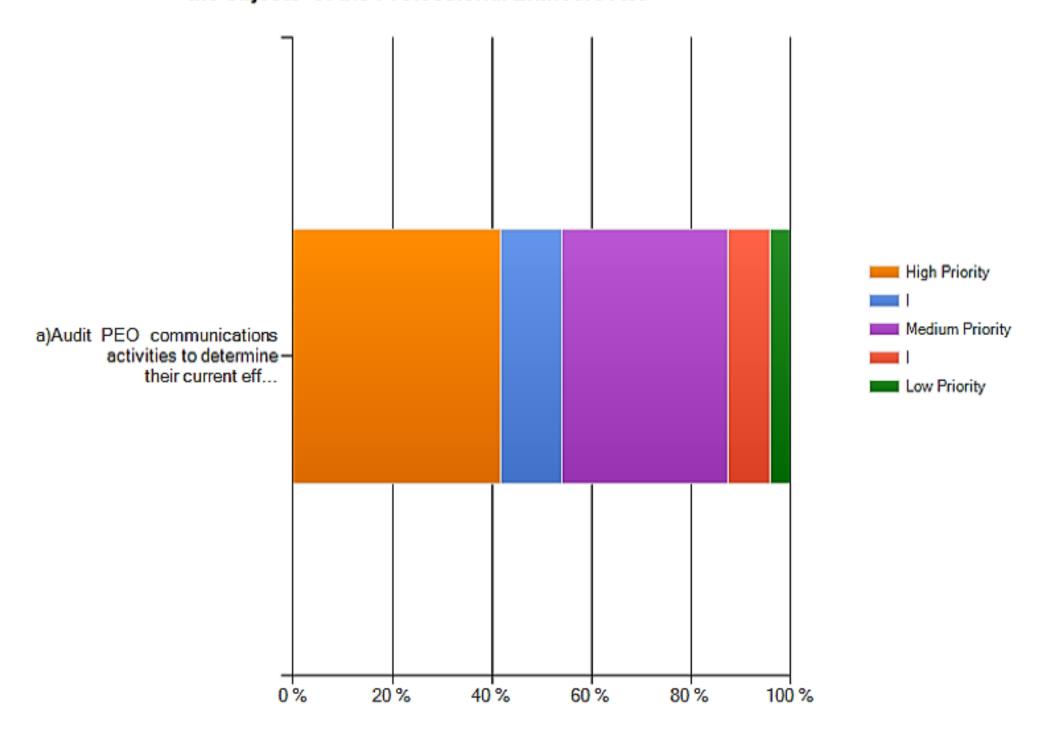
C2. Support other engineering bodies (eg. OSPE, OACETT, CEO, and Ontario universities, among others), within the limits of their respective mandates



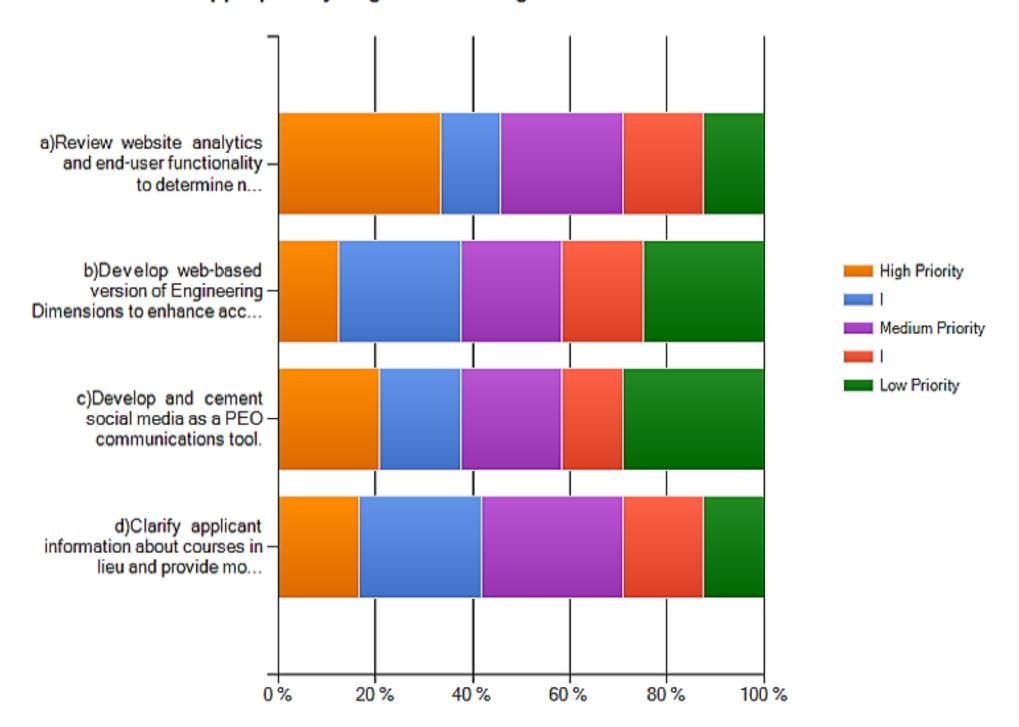
C3.Productive partnerships are developed with Engineers Canada and other constituent associations



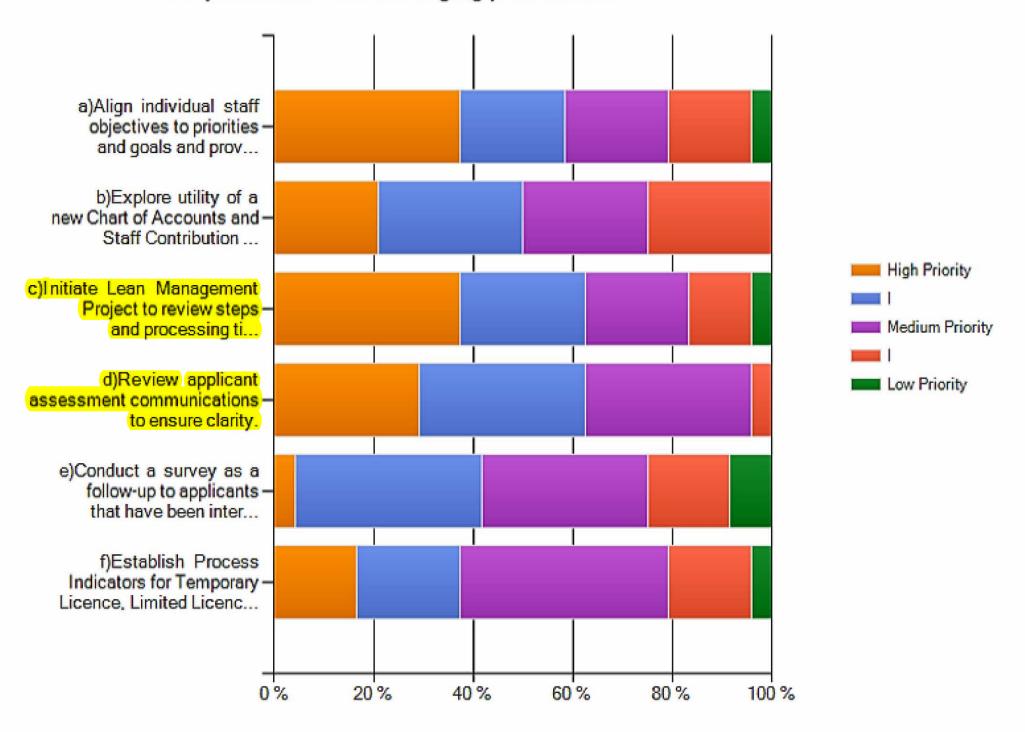
C4.Public respect for the role of PEO is increased in accordance with the objects of the Professional Enineers Act



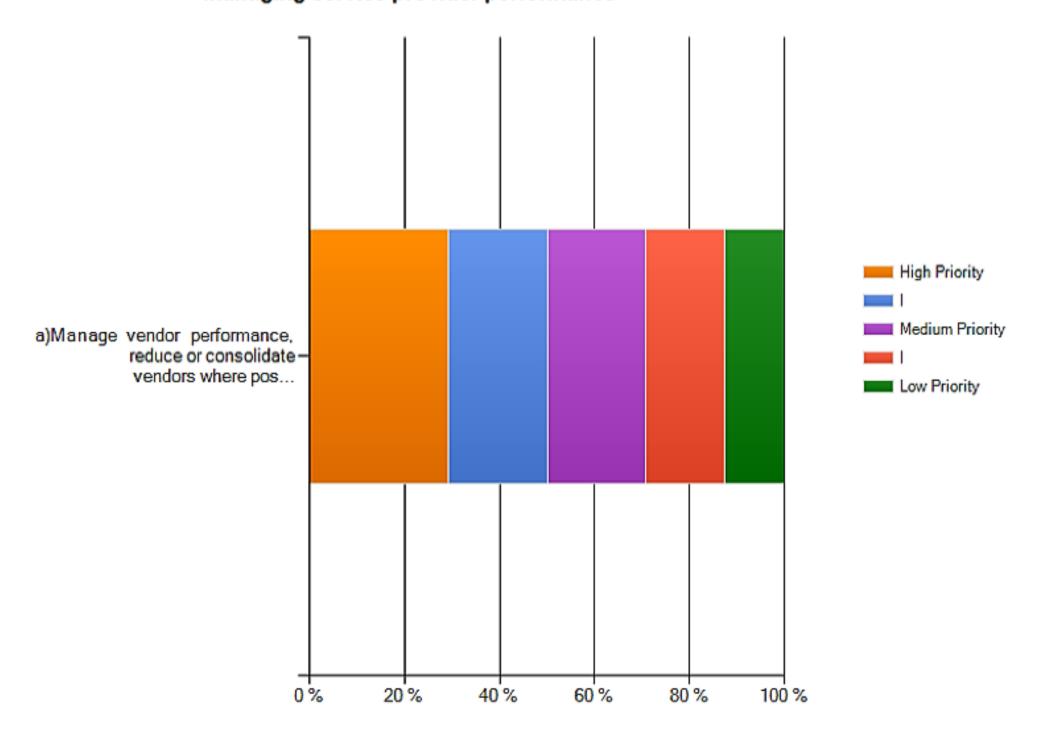
# D1.Electronic communications are engaging, interactive, dynamic and appropriately targeted and integrated



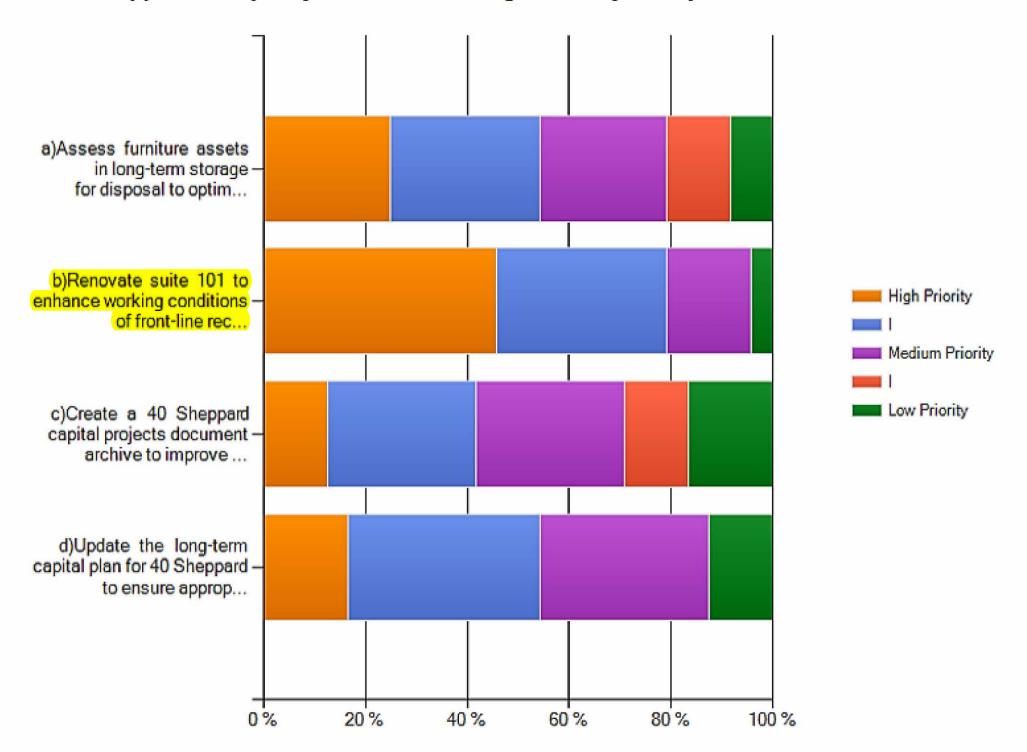
# D2.Service delivery is improved by clarifying staff and volunteer responsibilities and managing performance



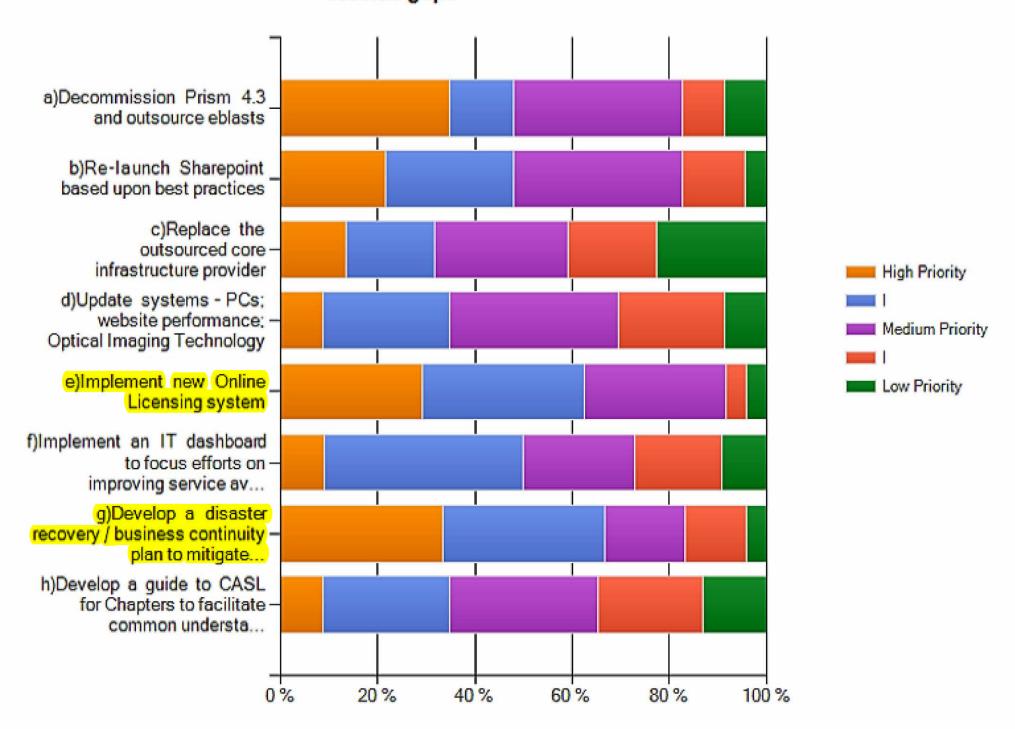
# D3.Cost management and service delivery are improved by actively managing service provider performance



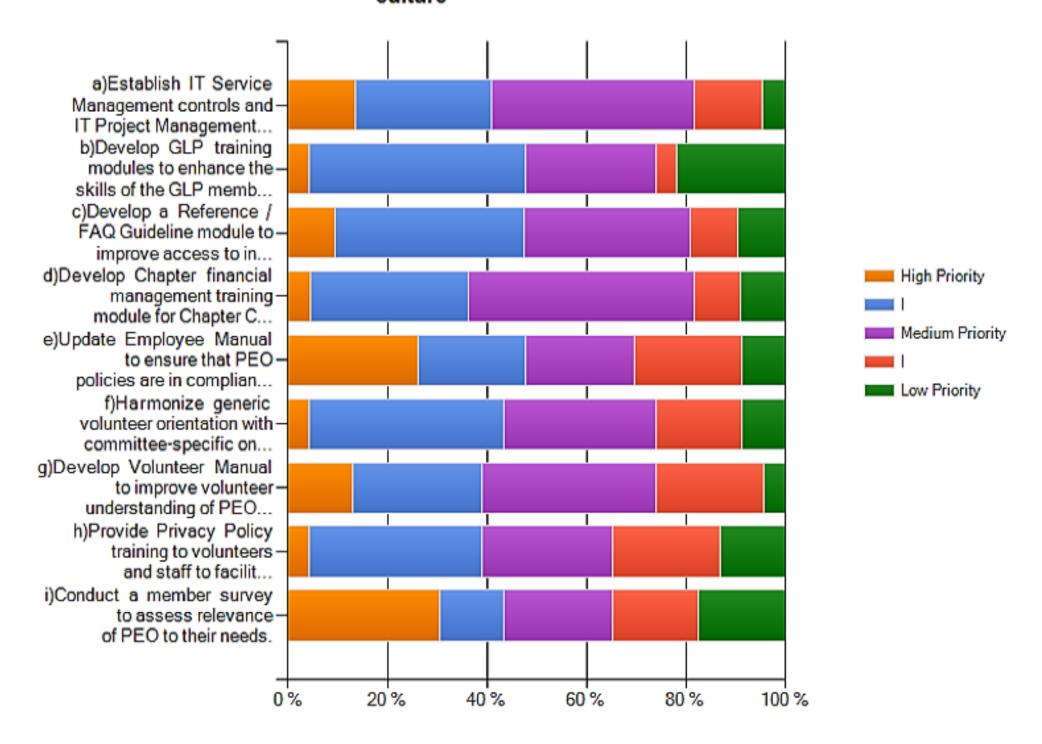
D4.40 Sheppard occupancy rates and building efficiency are optimized



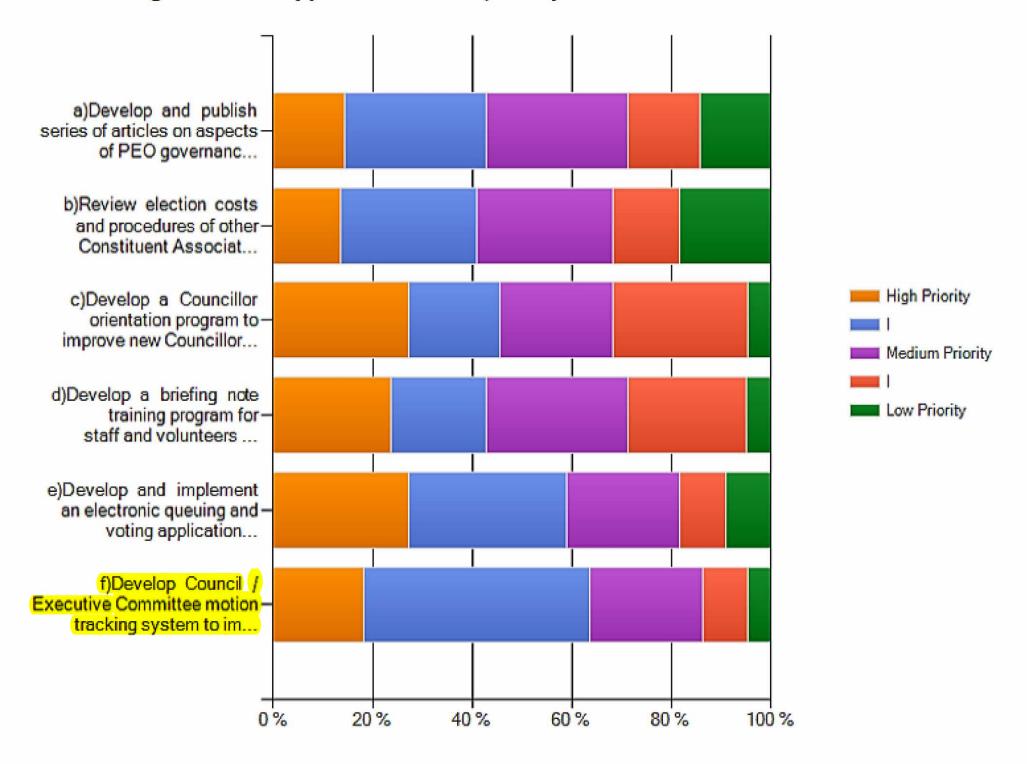
# D5.Risk is mitigated by assessing vulnerabilities and addressing service gaps



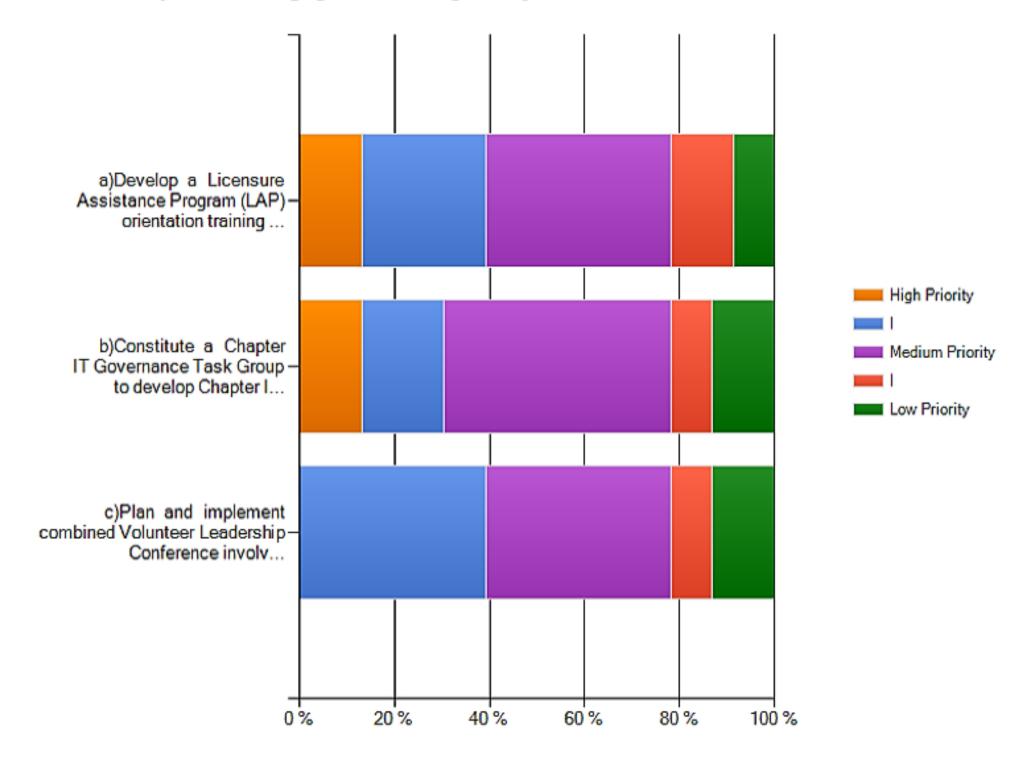
### E1.PEO has a sustainable organization-wide continuous-improvement culture



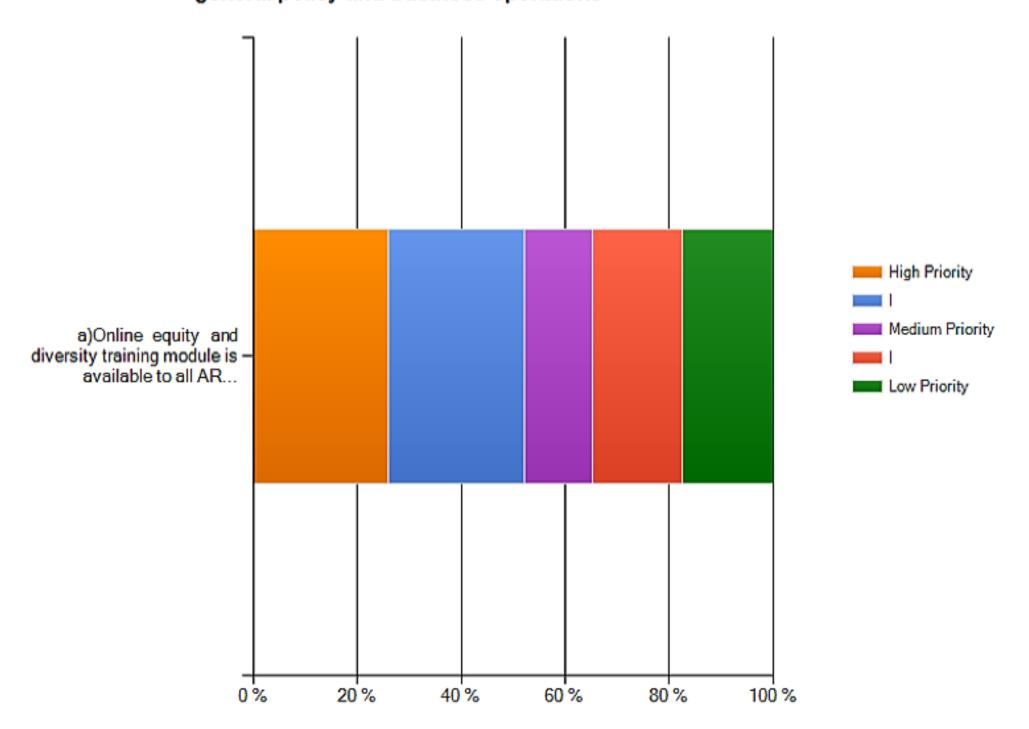
#### E2.PEO's governance approach is robust, transparent and trusted



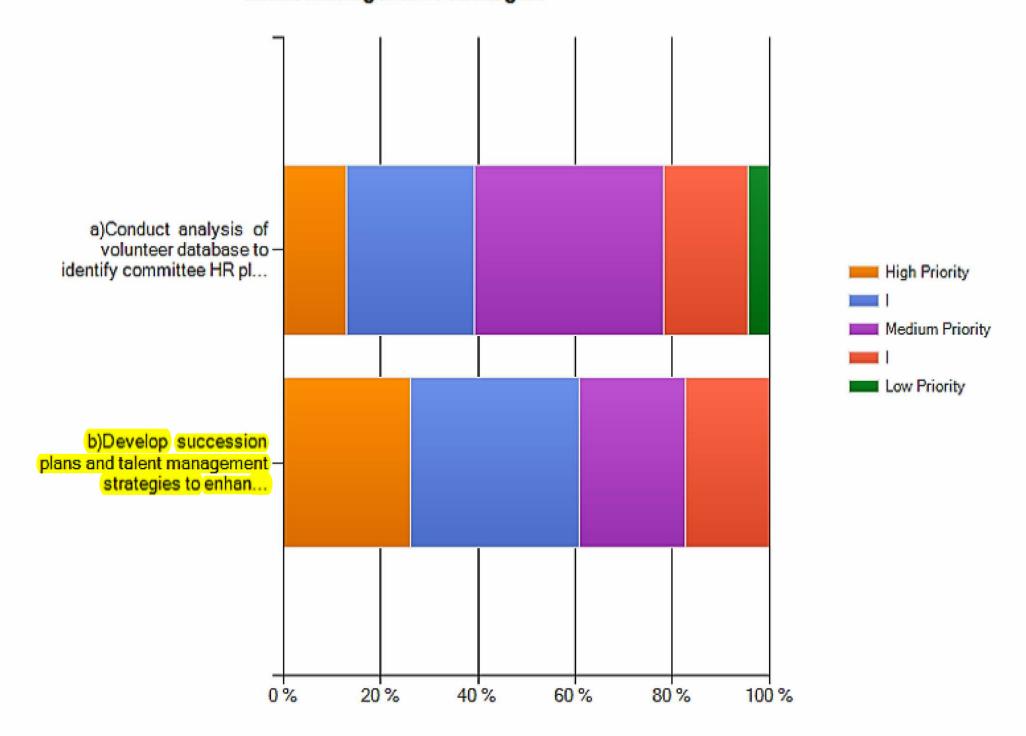
#### E3.Chapters are engaged in the regulatory mandate of PEO



E4.Equity and diversity values and principles are integrated into the general policy and business operations



E5.Organizational renewal is ensured through succession plans and talent management strategies



#### E6.PEO is recognized as an employer of choice

